

Caritas &Du

Helping People for 100 Years



Photo: David Vrhjic

Annual Report 2021



Photo: filmmalt

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Photo: Caritas

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The Caritas Annual Report

The following pages show you selected projects from the diverse range of tasks of Caritas in Austria and throughout the world. These projects, programs and initiatives represent all of effective aid measures implemented by the Caritas diocese organizations. For a comprehensive list of the entire program, visit our website at www.caritas.at



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Photo: I. Pertramer



Throughout 100 years of Caritas, our core mission has always remained the same: We see need and act.

Dear Readers,

Given the current circumstances, it is certainly not easy to make space for an anniversary, let alone celebrate it. That said, the anniversary we celebrate with this issue has one primary purpose: to give you confidence.

In 2021, Caritas in Austria celebrated its 100-year anniversary. It was founded to help people who had lost everything in the war. A hundred years later, we are confronted with the same challenge, along with many other tasks: We provide for people who have lost everything in the war. This past year, I visited Ukraine twice, once Kyiv and once the so-called “contact line” in the Donbas, to let our partners and the people in our projects know that we are there for them. We have been in partnership for many years, and now, we are receiving horrific images from these and other contested areas. When looking back to the time Caritas was set up, I am struck by the parallels: People lose their lives in war,

are displaced, or remain in their homes struggling to survive under the most dangerous conditions.

The COVID-19 pandemic continued to have a strong impact on the year 2021 and placed a massive burden on a large number of people, both young and old. Many of them turned to Caritas Social Counseling Centers – people who have never thought they would ever need to seek Caritas assistance. Meanwhile, the ongoing war in Ukraine leads to price increases that affect people twice as hard all over the world, including the Austrian population. These are times of concern and challenge for all of us.

This makes me ask you all the more to stand together and to be confident. Well aware of the help so many people have provided day after day for the last one hundred years, in a century full of dedicated work filled with charity and humanity, I am confident that this help continues to warm, feed, uplift and empower a great many people. And

I am grateful for all those who have shared in our work, then and now – as volunteers, as donors, as colleagues, and in prayer. This shared commitment makes a tangible difference to people.

To this day, the core mission of Caritas has remained the same: We see need and act – providing people-to-people help, charity without ifs and buts. We believe in the good in our fellow human beings, in cohesion, in justice, and in the future viability of our society – in a world where human dignity is inviolable, a world that we shape for the better, in which each and every one of us counts. All this experience and conviction gained in our daily work is the basic melody that runs through this annual report – a melody of confidence and hope.

I am grateful to be part of this Caritas community, part of a close-knit network of help. This network supports people at the margins of society and of life, precisely because it is backed up by so many people.

Thank you for being part of this network.

Michael Landau
Caritas President

Caritas

Value Compass

We are here.

When we see need, we act.

We act for everyone.

Every human being is valuable – regardless of age, gender, religion, political convictions and origin.

We believe in the good in our fellow human beings,

We believe in charity, human dignity and compassion, and in everyone who works toward this goal.

in the future,

We take responsibility for our fellow human beings, for a world in which future is more important than origin.

in justice

All people are born free and equal in dignity and rights.

and in cohesion.

For only together are we strong.



What We Do and Why

Vision. Caritas has been helping people in need for 100 years. As part of its continuing efforts to make the world a better place, Caritas is facing up to future challenges ranging from inclusion in the labour market to climate justice.

A century ago, Europe suffered hardship in the aftermath of the First World War. That situation was the starting point for Caritas in Austria, which was founded to help people lacking food, heating and clothing. In 2021, Caritas Austria looks back on 100 years of existence, but not so much to the difficult times, the destinies of these 100 years, not to hardship, despair, and suffering, but first and foremost to 100 years of helping, cohesion, and charity.

For the last 100 years, Caritas has been guided by its firm belief in change, in human goodness, and by the will to take action wherever necessary, whenever people are in need, in Austria, as well as beyond our national borders.

New Challenges Need New Goals

It is this spirit of 100 years being dedicated to helping people in need that carries Caritas forward into the future. The latest challenges of recent years, such as the impact of the pandemic, rising housing prices, growing hunger in the Global South, climate change, and global conflicts, have shown that we as an organization need new goals to make the world a better place. A world without poverty remains our vision. We believe that all people have the right to social security, in Austria and beyond, especially in disadvantaged countries. Tackling child and women's poverty, the challenges of our ageing society as well as the shortage of caregivers have become a specific

focus at Caritas that we stand ready to contribute with our work.

Promoting an Open Society

As we face the climate crisis, we at Caritas feel called upon to act. Climate change does not only affect the environment, but also has enormous social, economic and political repercussions. Our programs and projects promote climate- and environment-friendly activities. The issue of energy poverty remains in the focus of Caritas aid in Austria, while people in the Global South are supported in their efforts to adapt their agriculture to the changing climatic conditions.

Caritas strives to promote an open society that allows each and every person to develop and contribute their strengths, which in turn implies inclusion in the labor market – regardless of age, gender, or health limitations. We are stepping up our efforts to further this endeavor in the coming years.

These challenges, however, cannot be addressed by Caritas alone. Every year, tens of thousands of volunteers help people in need across our institutions and projects. We want to keep joint action at the core of Caritas' work and go together with young people as key players into the future. Caritas remains committed towards offering a wide range of (digital) opportunities for young people to get involved. As we move ahead building a fairer future, our particular aim is encouraging young people to embrace the values of helping others, of giving charity, and of working together.

Caritas encourages children and young people to work towards a fairer future.



Photo: Caritas Bulgaria



Care and Nursing

100 years of Caritas



Photo: Caritas Archiv

Key Event in 100 Years of Helping

1978: Establishment of Care Service Centers

Caritas has a long tradition of providing care and assistance. At the end of the 1970s, we started setting up the outpatient care service along with the care service stations, and certified nurses as well as geriatric and home care assistants began to render care and nursing services at home.

Photo: filmfalt

Caritas and its many employees and volunteers assist elderly and sick persons in maintaining the best possible level of self-determination in their lives.



The Nursing Shortage Challenge

Ageing and Dignity. More than anything else, the shortage of nursing and care staff has had an ever-increasing impact on institutions and mobile care. Therefore, Caritas will never get tired of emphasizing: We need an impactful nursing reform to create a future that allows everyone to get the nursing care they need.

Elderly people faced many hardships during the pandemic, such as fewer or no visits from friends and family, limited leisure activities, and overworked staff in hospitals and care facilities. Even family members experienced restrictions that prevented them from caring for their relatives as they wished to. In 2021, the specific focus of Caritas' work was on maintaining the quality of care and nursing, whether in mobile care, home care, nursing homes, assisted living facilities or hospices, and this despite or due to the circumstances.

Major Nursing Reform Needed Now
At the same time, we found it important to offer our employees, affected persons, residents and visitors in our facilities sufficient protection against the virus while not to forget the human aspect in the care sector.

Our basic aim has always been to support people in their self-determination, their independence and their quality of life as best and as long as possible, and to create an environment characterized by respect and care. That also includes alleviating the care burden of family members, who continue to provide about 80 percent of care in Austria.

As one of the largest care service providers in Austria, we also see our responsibility in drawing attention to undesirable developments in the Austrian care system and to the measures needed to be prepared for the future. After all, we are an aging society and will need 100,000 additional nursing and care staff by 2030.

In 2021, we experienced first-hand in the day-to-day lives of our employees,

facility operators, and, of course, of those in need of care and their relatives that the care crisis has long been a reality. We were unable to find candidates to fill several hundreds of vacancies in Caritas facilities for lack of people in the nursing profession.

In view of these developments, Caritas is calling for a comprehensive nursing reform that includes abolishing training fees, upgrading the status of the nursing profession, and supporting foreign personnel in entering or crossing over into the nursing field. After all, the nursing profession has the potential for a very fulfilling working life – provided the framework conditions are appropriate.

49 Senior Residences and Nursing Homes

4,999 People
live in senior residences and nursing homes

2.2 Million Working Hours
in mobile care and nursing

5,313 Staff Members
in the area of care and nursing

19 Caritas Academic Locations
for social professions throughout Austria

6,050 Students
in the school year 2020/2021

Reportage

Between Farewell and Apple Strudel

While some are baking apple strudel in one room, a daughter is holding the hand of her dying mother just next door. The highs and lows of life go hand in hand no closer than in a residence for senior citizens. We join social care worker Lisi for a day at her job.

“Rosi, warm up your fingers. We’re making apple strudel. I have a kilo of apples to peel,” Lisi calls out to an older woman. Rosi can hardly wait: Even before the 36-year-old social care worker Lisi is ready, she is sitting together with five other residents in the community room of the senior facility in Linz to start working. Lisi joins them, and helps with the peeling. They chat and joke together.

Less than five meters away in another room, emotional life is quite different. Here, a daughter sits at the bedside of her dying mother. The daughter has been sleeping in the same room with her for a week now. These are the last days they spend together. For the past week now, the staff have been knocking on the door, asking if they can do anything, bringing their meals. A pastor visits when needed. If desired by the relatives, a priest gives the anointing of the sick.

And then – while the apple strudel is baking – the woman dies and a daughter loses her mother.

Any Farewell Is Touching

Everything stands still for moments. Lisi, too, feels torn apart. While she wants to be there for the other residents, making them happy by adding a sense of lightness to their day, her thoughts are actually on saying goodbye.

What is the best way to deal with such events? “If you truly engage with the person, in the end, you will be able to say you did the best you could – and then you will be able to move on in peace,” says Eirene Braden, house coordinator of the facility.

The daughter spends a few more moments with her mother and then waves the staff into the room. All the caregivers working on that floor have gathered outside the room to bid farewell together.

The Little Pleasures

Not long after, the apple strudel is ready. Once they have enjoyed it together, Lisi accompanies the seniors to their rooms. Despite all the challenges, Lisi loves her job, going to the seniors’ residence in Linz every day, making sure the seniors

have a good day, and sharing in their joy. It is these little pleasures in her work that make all the difference to Lisi. “For me, I think it’s simply one of the greatest jobs. At the end of the day, you can look in the mirror and say: I did something good.”

Stretching out the strudel dough awakens memories, while at the same time drawing thoughts into the rooms where things are not that easy right now.



Photo: Caritas



People in Need

100 years of Caritas



Photo: David Visnjic

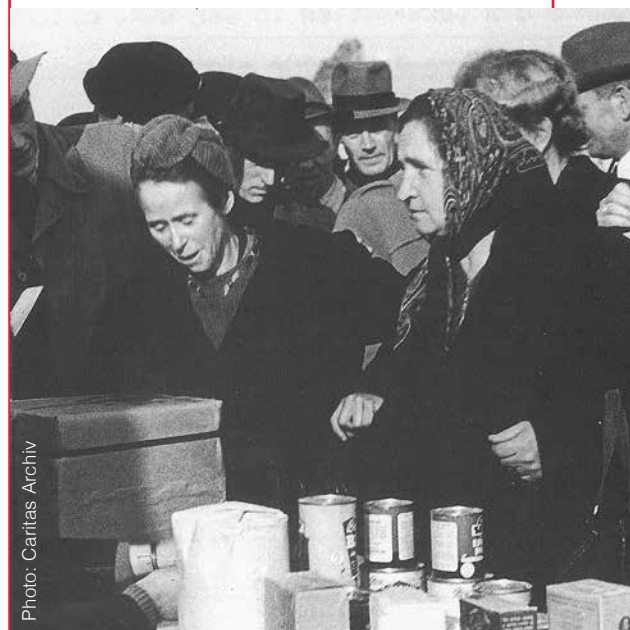


Photo: Caritas Archiv

Key Event in 100 Years of Helping

1921: Emergency Aid after the World Wars

Hardship and misery reigned at the time when the Austrian Caritas and its associations were formed around 1920. In the early decades of our work, it was all about alleviating this poverty of the population that followed the world wars. We helped, for example, by collecting food donations, offering meals in the cities, and distributing clothes.

www.caritas.at/armut

A Future Without Poverty

Justice. In 2021, Caritas was there for those who slipped into poverty due to structural disadvantages, or those who experienced financial hardship as a result of the pandemic.

A large number of people in Austria have built a good social environment along with financial reserves, and they manage to weather difficult times like these. Nevertheless, there are highly vulnerable groups, such as long-term unemployed, minimum pensioners, single parents, persons with a migration background, or refugees, who are particularly affected by poverty or at risk of poverty. When the existing societal framework drives particular social groups into poverty, poverty can be defined as structural. In the absence of state and family support, Caritas helps – for example, by providing food vouchers, financial assistance, (emergency) housing, housing referrals, psychosocial support, and by assisting people to get back on their own feet.

Tackling Old and Preventing New Poverty

Poverty took on a new face in 2021, namely that of individual entrepreneurs

and young people, who had and still have to cope with a loss of income, but also of cultural workers, restaurateurs, and temporary workers. In addition, it affected people who were previously employed and, in their unexpected unemployment, receive only half of their previous income, which left them unable to keep up with their expenses and pushed them into sudden poverty in 2021.

Throughout the crisis, we as Caritas took our responsibility seriously to keep tackling old poverty and prevent new poverty.

The Face of Poverty is Female

Caritas has stepped up its efforts to address one issue: the structural poverty of women in Austria. The pandemic has aggravated the disadvantages experienced by women in working life. Longer periods of maternity leave, part-time work, and atypical employments

among women result both in losses of income and pension insurance periods. Compared to men of the same age, women will never be able to make up for these losses, which often drive them into relationships of dependency. Faced with hopelessness and lack of support, women often remain in unhealthy or violent relationships. Caritas, therefore, calls for a women's package that includes providing a living wage and pension, reconciling work and family life, and making family benefits poverty-proof. In Caritas shelters for women as well as for mothers and their children, women in need find a place of refuge and peace of mind – without being subjected to prejudice or the need to justify themselves.

See Need and Act

Taking challenges such as the rising cost of living and energy as its primary focus, Caritas points out shortcomings in the system while advocating at the political level on behalf of those who are not being heard. At the same time, concrete action for people in need is required. And that is what Caritas will continue to do – by providing emergency shelters, street work, day centers, meals in distribution centers, and a variety of counseling services. Our many employees and volunteers do their part with heart and conviction, day after day, for a better life together.



In 2021, many people struggling prior to the pandemic slipped even further into poverty. Caritas helps.

53 Family Counseling Centers
in Austria

56 Social Counseling Centers
in Austria

Around 7,400 People
with addictive disorders receive
advice and support in

23 Addiction Counseling Centers

113 Occupational Projects
offer

1,539 Jobs
for long-term unemployed people

53 Institutions for the Homeless
with

2,107 Beds
including

9 Mother and Child Shelters
provide accommodation for

124 Mothers and 186 Children
offer a roof over their heads

Over 127 Integration Projects
for a better coexistence

143 Basic Care Facilities
with space for
2,400 Refugees

Caritas is there for women in difficult situations.

Psychological Violence in Relationship

María Seeks Help from Caritas

Maria had lived in a more or less happy relationship for ten years, until her now ex-boyfriend got depressed and lethargic during her pregnancy. After losing his job due to the COVID-19 pandemic as well, he turned increasingly aggressive towards Maria and the child.

Maria tried to convince the child's father to seek help and kept helping him herself, but he refused to be reasoned with. "Even if you think you know someone well after many years of being together, all of a sudden he is totally different and you don't trust him anymore to be alone with the child. And once you find out that the child is suffering, it's extremely upsetting." Soon Maria realized that she had to get out of there, out of the relationship, away from her home. Most women in such precarious situations find this step extremely difficult, because it comes with enormous financial stress for many of them. After several conversations, first with friends and then with the women's counseling service, Maria decides to take the first step towards letting go.

"I think it's very important to get out of the situation, and get the child out of this psychological stress. At the beginning, you might think you can somehow manage it all on your own. It's quite hard to take that step, but it's worth finding the courage to do so – and if it's just to call the counseling service for women first for some basic info of available support options for women."



How Caritas Helps Women in Need

Caritas helps women and families at risk of poverty, who were pushed even deeper into hardship by the COVID-19 crisis. In addition to a comprehensive range of counseling services in our facilities, there are several residential and day centers for women in difficult situations. In these centers, they can find refuge in peace and reorganize their lives with professional help. Caritas focuses on the individual emergency situations and needs of those concerned. The residents and their children receive professional guidance and support in their efforts to develop new perspectives. Take Maria, for example, who now lives with her child in a women's facility in Salzburg with the chance to make a fresh start.

Female, Single Parent, Poor

Women, especially single mothers and women aged 65 and older, are the most likely to experience poverty. The number of women without a job went up by 40 percent in the period from February 2020 to March 2021. Yet, women usually take on a large share of the unpaid work, such as household chores, raising children or caring for relatives. Separations also entail a highly elevated risk of poverty for women. Moreover, they are one of the reasons why women who are subjected to violence do not seek outside help for many years.



People with Disabilities

100 years of Caritas



Photo: Caritas



Photo: Caritas Salzburg-Archiv

Key Event in 100 Years of Helping

1921: The Village of St. Anton

The Caritas Village St. Anton was founded in 1921 by the then director of Caritas Salzburg, Franz Fiala. Back in those days, it was already important to Fiala to better integrate children with disabilities into society instead of ignoring, excluding, or neglecting them. Still today, its focus remains on enabling the residents of the village to lead a life of dignity and self-determination to the best of their ability. The village for children has long since become a village for people of all ages. It is exemplary for the many different service offers by Caritas directed at people with disabilities – for 100 years now.

Every person is different

Inclusion. All people are members of society. Every person is of equal value. All people treat each other with respect and as equals. All people have rights and duties. That is inclusion.

The term inclusion seems abstract, intangible, or even utopian to many people. In a society of equal rights, though, inclusion is far too important to remain no more than a theoretical construct.

Therefore, Caritas takes action through its daily structures, residential facilities, projects, and advocacy initiatives to ensure that the participation of all people in Austria becomes a reality. Our aim is to achieve a barrier-free society for persons with disabilities, where everybody has equal opportunities to make use of their abilities to lead a self-determined and fulfilling life. This can only be achieved by eliminating all access barriers to education, the labor market, infrastructure, and to participation in society. Caritas consistently draws the attention of the federal government to existing obstacles and calls for these to be removed and none to be newly created.

A top priority for Caritas is to ensure self-determination for persons with disabilities. Making self-determined decisions requires, among other things, barrier-free access to information, which once again proved more than evident in the second year of COVID-19 pandemic. In 2021, people repeatedly had to face lockdowns, keep up with new regulations, and understand restrictions and information on protective measures as well as COVID-19 vaccinations while making informed decisions.



Having equal opportunities for social participation and fulfillment.

Circumstances such as isolation, lack of access to services coupled with the associated uncertainty for a long time also caused psychological or psychosocial challenges to intensify or emerge for a large number of affected people in 2021. While the impact of these experiences was particularly evident in the working environment of people with disabilities, other areas reflected an increase in accompanying mental health issues as well. This implies increased needs for persons with disabilities in terms of mobile family support, psychosocial counseling, and care for children with psychosocial disabilities as well as regarding access to some forms of fully and partially assisted housing. It therefore remains our great concern to leave no one behind and to encourage proactive learning between all our different areas of work.

Inclusion in the Labor Market

An inclusive society should, of course, integrate people with disabilities into the labor market. In Austria, however, their access is frequently blocked by insurmountable obstacles. It is either impossible or a real feat for persons with disabilities to gain a foothold in the world of work. That fact is confirmed by

a survey conducted by Caritas Austria among 218 persons with learning disabilities and/or multiple impairments working in Caritas workshops or through integrative employment in companies. According to the survey, 60 percent of all respondents could imagine moving to the primary labor market, i.e. the general labor market, or would not feel reluctant to take this step. Nevertheless, 65 percent did not know the benefits to be gained through such a move. The results indicate the need to make persons with disabilities aware of the opportunities available, to actively inform, accompany and support them in moving to the primary labor market. In this respect, businesses and companies could learn from Caritas workshops, where the survey revealed a very high level of satisfaction: In addition to a challenging work, they offer human companionship, a helpful environment as well as reduced work and time pressure. These results were also confirmed by the persons representing the interests of our clients.

Interview With Elisabeth Seidl, Team Leader of the “OBENauf” Daycare Center

“The most beautiful moments are those when one of our clients finds out what he or she likes to do”.

The “OBENauf” in Unternalb near Retz is not just a bed and breakfast. It is a place where persons with disabilities make sure that guests have a great vacation experience. At the same time, it provides clients with prospects for work in the tourism industry. Elisabeth Seidl talks about successes, opportunities, and the future.

What makes your work at OBENauf so special?

Elisabeth Seidl: At OBENauf, the clients learn a great deal of manual skills – such as how to change bed linen, clean glasses, set the table – but also soft skills. And that’s much more challenging, because they have to deal with their counterparts: the guests who are on vacation at OBENauf. Take, for example, a guest who walks across the freshly mopped floor – how do you react politely in this kind of situation, despite the fact that you’re annoyed? At OBENauf, the clients train to be flexible on a daily basis, to cope with stress, to take a step back and to be on time every day. All of these things are difficult – but essential if you want to work in the tourist or hospitality industry, whether with us at OBENauf, in our ‘Genuss&Co’ store or in the primary labor market.

What opportunities arise for the clients from working at OBENauf?

Seidl: Some clients see their main opportunity in finding a job in the primary labor market. But getting an internship is another opportunity, where you can continue to learn. Or working at an event, or helping with breakfast for guests and getting praise for it. Another opportunity can be getting lots of social contact by giving a tour of the farm or talking to guests, and receiving positive feedback for it.

Do you have any particular experience with a client that has stuck in your memory?

Seidl: Not long ago, a colleague from the job center told me about a job as a dishwasher in a hotel. I immediately thought of Ms. Mayer. She got in touch right away and was invited for a trial shift the next day. When she found out, she called me right away, “I did it, I got a trial there.” My heart swells at these moments! Her trial didn’t lead to a job, but she did it for a week and a half. Plus, now we know what we need to work on to get it right the next time.

What do you like the most about your job?

Seidl: When I get to help people improve their life or work situation. When somebody finds out what he or she likes to do. Those moments are the most rewarding. And it is our job to get there together.

When you think about the future – what do you wish for OBENauf?

Seidl: It is important to me that every person finds a good place for himself or herself. That can be a job in the primary labor market. But it can also be a place in a workshop, if someone decides that this is a good life plan. Social insurance for people in sheltered workshops is another major wish, as is for people with disabilities to be visible in society. That people

are defined by what they do, what they can do and like, and not by disability or non-disability is a great wish. I am also strongly concerned about people with complex disabilities – that they experience themselves as being recognized and contributing.

Mrs. Mayer is committed to working at OBENauf – here she is preparing breakfast for the guests.



14,496 Daycare Places

11,277 People with disabilities received Psychosocial Support

1,793 People with disabilities in Assisted Living

2,520 Workshop Places for people with disabilities

631 People are cared for by our mobile services



Children and Young People

100 years of Caritas



Photo: Time Production



Photo: Caritas Archiv

Key Event in 100 Years of Helping

1945: Recuperation programs for children

Between 1945 and 1955, following the traumatic experiences of the war and post-war period, some 600,000 Austrian city children were sent to recuperate with families in the countryside, but also to Portugal, Spain and Switzerland. They were able to enjoy exciting childhood experiences, find light-heartedness after the horrors of war, and form deep friendships that many of the children of that time still remembered in their old age.

www.caritas.at/kinder



First engagement activities like the “LaufWunder” charity run were relaunched in 2021.

Same Opportunities for All Children

Families in Need. Despite the fact that Austria is one of the richest countries in the world, 20 percent of children and young people are at risk of poverty. In other words, they do not have the same opportunities for their future, education, health, and participation compared to their peers from a financially secure background. Caritas helps children from families affected by poverty to build the foundation for a life filled with opportunities.

Before and during the pandemic, Caritas family counseling centers served frequently as primary points of contact for families in need. Their aim is to provide immediate and acute assistance by offering clothing, food, heating grants, emergency shelter, and other services. Regular meals, a warm apartment and less money worries help provide a stable and healthy environment for children who often faced hard times before.

From Livelihood Support to Cyberbullying Workshops

The COVID-19 pandemic has further exposed and even exacerbated the disadvantages and difficulties faced by families in poverty situations. Therefore, in 2021, the Federal Ministry of Social Affairs, Health, Care and Consumer Protection (BMSGPK) rendered additional support to Caritas assistance for families,

children and adolescents, which enabled Caritas to help around 100 families to make ends meet again. Moreover, the funding supported about 230 children through learning and educational offers as well as counseling sessions. A total of 1,880 children, adolescents and parents received psychosocial counseling, for instance, through psychotherapy, a parent helpline, or workshops for parents and children on topics such as cyberbullying.

Longer-term help is available for children in the Austria-wide Lerncafés (learning spaces), which ran partly online and partly in person in 2021. Children who have insufficient space at home or no help with their homework – perhaps due to their parents’ lack of German language skills – benefit from these Lerncafés to keep up at school.

“Dream Big”

youngCaritas offer young people opportunities to get involved in social activities. First activities, such as the LaufWunder charity run, were relaunched in 2021, with the appropriate hygiene measures in place. Over 6,000 schoolchildren participated in the run and collected more than 200,000 euros in donations for people in need. Under the slogan “Dream Big – Visions for a Europe of Solidarity”, some 150 young people met in the French town of Lourdes at the end of August 2021, holding presentations and interactive workshops to discuss their wishes, dreams and prospects for Europe.

10 Years of Lerncafé

The Cool Pink Grandma

Brigitte is one of 960 volunteers who, over the past 10 years, have put their heart and soul into helping children affected by poverty.

First comes lunch, then comes Brigitte – right at the beginning of study time. Pink hair, a bit stern, but always a dry wit and a loving smile at the ready – Brigitte’s appearance and manner make the 66-year-old a real magnet for children. “The kids like me and I like the kids,” she says in Lower Austrian dialect, “Most of all, the girls really like me because of my pink hair and lipstick. They call me the cool pink grandma,” says Brigitte with a laugh that shakes her body.

10 Years of Caritas Lerncafés

After her retirement in 2014, she started volunteering at the Lerncafé in Wagram. As one of 960 helpers who have volunteered their services at the Lerncafés throughout Austria over the past 10 years, she provides learning support to children from families affected by poverty. For 10 years now, the Caritas Lerncafés have been running, with the aim of enabling all children to grow up with opportunities. Volunteers like Brigitte help children do their homework, practice dictations, and study for tests and exams. During play-time, they draw with them,

romp around, or just listen to them. As a former childminder, Brigitte loved to be there for children and wanted to be surrounded by them even in her retirement. “I can’t do without children at all. I’m touched to see how they grow up and how sweet they are. Plus, you keep your mind sharp and don’t end up on the scrap heap,” she jokes.

No Differences Made at the Lerncafé

Most of the children Brigitte gets to know through the Lerncafé have a difficult start in school. Many of them fled their home countries, and many are short of space and money at home. But thanks to the support they receive at the Lerncafé, they soon find their feet and get along better at school: “Many of them don’t even know German when they start first grade. But six months later, that’s no longer an issue,” explains Brigitte.

When the kids bring a good grade home, Brigitte is happy and praises them for their success. And all of the children receive a souvenir, a sticker or a self-knitted gift – no matter what grade they have or where they come from. “There are no differences made at the Lerncafé. Everyone is loved here, no matter where you come from or what your story is. Kids are kids, and kids are our future, plain and simple.”



Photo: Caritas

At the Wagram Lerncafé, Brigitte puts her heart and soul into helping children living in poverty.

More than 40,000 people are supporting Caritas via the digital platform für einand‘

1,830 Activities, projects and events of youngCaritas

47,000 volunteers are actively involved with Caritas

3,298 Young People get involved in the ‘actionPool’ campaign, the voluntary support pool of youngCaritas

61 Lerncafés for over 2,100 Children and Young People

960 Volunteers are actively involved in Lerncafés

Children Are Our Future

Children Worldwide.

The ongoing Corona crisis threatens the future prospects of children around the world. Caritas provides security to children in these times of pandemic – to ensure the chance of a bright and self-sufficient future.

Every child must have the chance to grow up in a safe and secure environment, so that one day they can lead an independent and happy life as a responsible adult. The key factors in achieving this aim are a protected home, sufficient and balanced meals, close relationships with caring people and, above all, education.

This is what we are working for in our children's projects around the world. Unfortunately, the reality for millions of children is quite different. The economic consequences of the COVID-19 crisis led to a further rise in poverty in 2021. Children living in crisis areas face a particularly dramatic situation – they are in permanent danger due to war and fighting. Caritas supports affected families with food, hygiene products, and medical care to alleviate the worst of the hardship. Caritas is also there for displaced children – as they need special care and attention to cope with their displacement and to be reintegrated into the education system in their new country. In addition, Caritas supports children by providing psychosocial care, because the experience of displacement, poverty, and hardship has an impact on their lives well into adulthood.

Closing Schools Lowers Future Prospects

In any case, education is the way out of the cycle of poverty. Even in 2021, school attendance was difficult or impossible for millions of children living in need – plus many had no internet, no space at home, no online home schooling. These children are left behind, losing their educational opportunities and their sense of stability along with their daily classes at school.

Despite the COVID-19 restrictions, our children's projects around the world continued their efforts to make education possible and give security for children affected by poverty in 2021. Daycare centers became mobile kitchens, providing children and their families with a hot meal, learning materials, hygiene supplies, and psychological counseling at home, with many activities taking place in virtual space. In places where online home schooling was not possible, Caritas distributed learning boxes. The regular visits gave families support and made them feel taken care of, even during this difficult time.



100

Projects for about 110,000 children worldwide

77

million children were excluded from classes due to the pandemic

150

million more children experienced multidimensional poverty as a result of the COVID-19 pandemic

70%

of the 10-year-olds worldwide are unable to read or understand a simple text (53% prior to the pandemic)



children's centers in Eastern Europe, Asia, and Africa

■ Caritas children's projects

386 million children live in extreme poverty



Latin America
Bolivia
Ecuador
Haiti
Nicaragua
Peru



Africa
Egypt
Ethiopia
Burkina Faso
Burundi
DR Congo
Kenya
Mali
Mozambique
Senegal
South Sudan
Uganda



Europe
Albania
Armenia
Bulgaria
Bosnia and Herzegovina
Kosovo
Republic of Moldova
Romania
Russia
Serbia
Slovakia
Hungary
Ukraine
Belarus



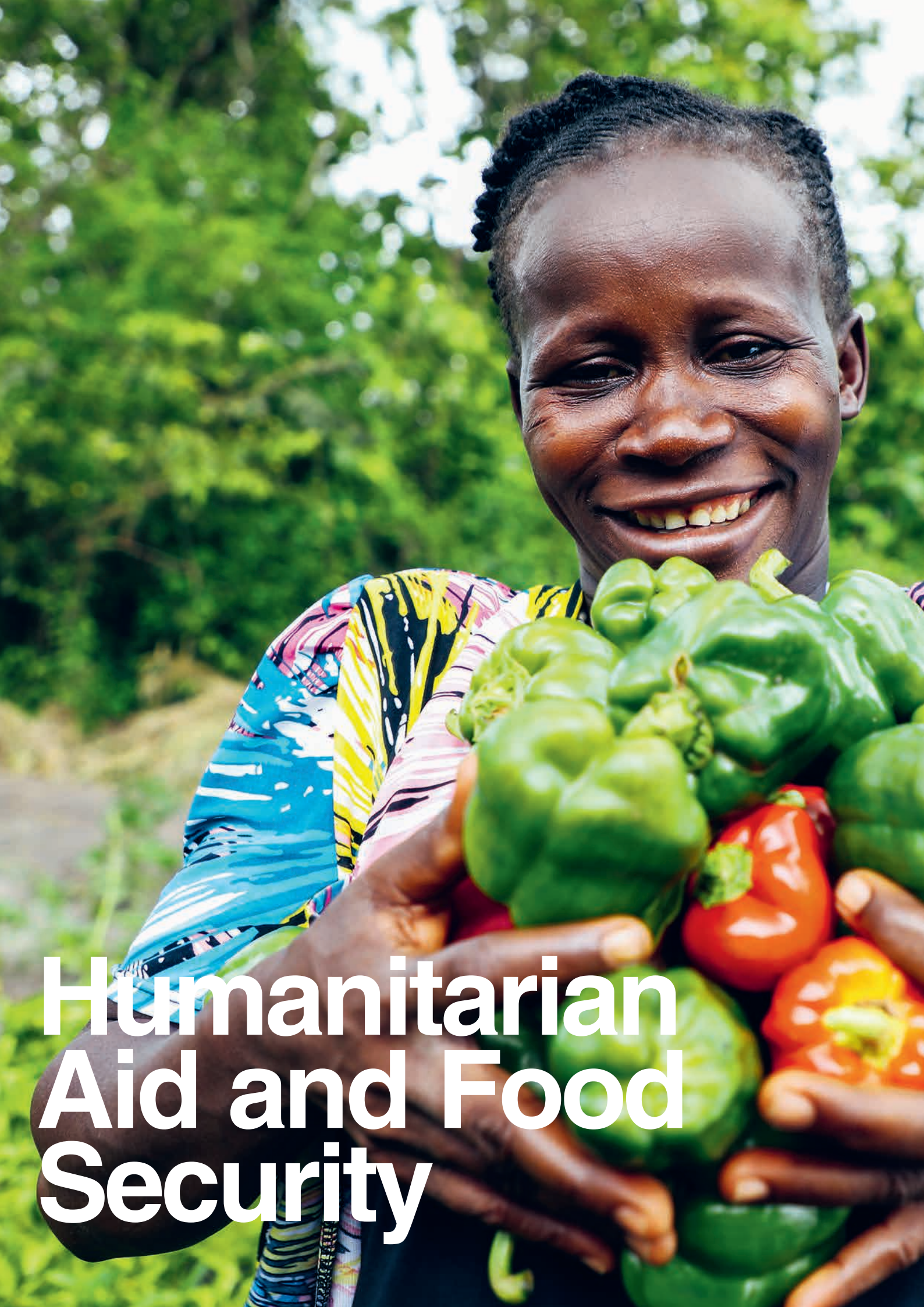
Asia and Middle East
Bangladesh
India
Jordan
Lebanon
Pakistan
Thailand



Photo: Caritas Bulgarien

Support for Children in Need Around the World

Children's Projects. Today, every second person living in extreme poverty is a child. Children are particularly affected by wars and natural disasters. With the help of donations, Caritas supports 100,000 children around the globe.



Humanitarian Aid and Food Security

100 years of Caritas



Photo: Nyokabi Kahura/fairpicture



Photo: Caritas Archiv

Key Event in 100 Years of Helping

1989: The Wall comes down – Caritas helps

The collapse of the Eastern Bloc, the fall of the Iron Curtain and the war in former Yugoslavia triggered refugee and migration movements in the early 1990s. Caritas sent relief supplies to crisis areas in the Balkans and set up counseling centers and emergency shelters for refugees. In 1992, the “Nachbar in Not” (“Neighbor in Need”) charity campaign was initiated in response to the emergency situation in the Balkan states.

www.caritas.at/auslandshilfe

In June 2021, a tornado destroyed villages in the Czech Republic and Lower Austria – Caritas helped.



Help in Times of Need – Reconstruction Assistance

Disaster Response. When a disaster strikes, Caritas emergency aid kicks in as fast as possible. Teaming up with our partners around the world, we help those affected to alleviate the greatest need.

With trees uprooted, cars tossed in the air, houses destroyed, many injured and several dead, a tornado swept across the southeastern Czech Republic, near the border with Austria, on June 24, 2021. The storm left a trail of devastation in its wake. The lives of many people changed dramatically within a few hours – they were suddenly faced with the ruins of their existence.

Caritas immediately stepped into action contacting aid workers in the Czech Republic and Lower Austria. Special teams experienced with natural disasters went from house to house in the disaster area to assess the immediate needs of those affected and to organize concrete support, help with clean-up work or follow-up measures.

12,000 were injured. In addition, heavy rainfall exacerbated the situation. Caritas initially provided cash assistance to affected families, enabling them to finance basic necessities: Food, water, medicine, and materials to rebuild their homes.

Disasters, Crises and Reconstruction

Alongside providing acute emergency aid, we also work towards creating better future prospects for people living in disaster-stricken areas: Jointly with our partner organizations, we help the people concerned to restore their livelihoods in an attempt to convey confidence despite challenging conditions. The solidarity we experience on the ground following disasters is deeply moving – it gives both the people in need and the helpers the strength they need to look to the future.

We See Need and Act

A few months later, the situation of thousands of families in Haiti also took a sudden turn: Eleven years after the devastating earthquake in 2010, which claimed the lives of 200,000 people, another severe quake hit the island nation in the Caribbean on August 14, 2021. More than 130,000 houses were destroyed, around 2,200 people died and about



When disaster strikes, our priority as Caritas is to act promptly.

Interview with Laura Oberhuber

“Education Opens New Prospects”

As a program officer, Laura Oberhuber works closely with colleagues and partner organizations to support people in South Sudan. She talks about her work – about learning moments, flexibility of working in a crisis area, and future opportunities for the population.

South Sudan is in the grip of civil war. How does it affect the work you do and that of your Caritas colleagues on the ground?

Laura Oberhuber: Security is our top priority. Despite the current peace agreement, conflicts and violent incidents are still cropping up. But I always feel in good hands on the ground, because my South Sudanese colleagues always keep an eye on the situation. If anything starts to get dangerous, plans are scrapped and rethought. I learned very quickly that flexibility is extremely important in South Sudan.

Which event stands out most in your mind from a trip to South Sudan?

Oberhuber: A visit to a school in Twic, in the north of the country, was really impressive. In the dry season, the school can be reached by car in half an hour. We were told the evening before to wear short clothes – because we would have to walk on foot due to flooding. We had no idea of what was in store for us. It took us a total of three hours to reach the school – partly crossing waist-high water. Nobody expected that (Laura laughs), but I'm so glad to have experienced it. After all, this is the daily way to school for the children. I admire their stamina, as they take on hours of walking to get to school.

How can emergency aid and education projects create long-term prospects for the population?

Oberhuber: The people of South Sudan are confronted with a great many crises: hunger, violent conflicts, climate crisis. In our projects, we want to go beyond acute emergency aid and work towards a future in which people can live independently. Education is an essential part of this. Farming families receive seeds, tools, and training to practice sustainable agriculture. This way, farmers no longer



have to rely on food distributions. Women are empowered and supported in their role as breadwinners for entire families. Education creates prospects. To this end, a great deal of awareness-raising work is being carried out, especially with regard to encouraging girls to attend school, and the related opportunities for their future. Above all, in a country marked by conflict, access to education for the younger generation is a key factor for peace and stability.

What motivates you in particular about your work?

Oberhuber: All people should be able to live in dignity and have future prospects. It motivates me to see that changes are indeed possible and that we can make a difference. No matter how small these changes may seem in view of the multiple crises in the country, they are certainly there.

Laura Oberhuber

As a program officer, Laura works on projects in the areas of education, food security, and humanitarian aid in South Sudan. This involves a daily exchange with the team at the Caritas Austria office in Yambio. At least once a year, she travels to South Sudan to visit the projects – an absolute highlight for her.

Towards a World Without Hunger

Food Security. Hunger is one of the greatest global challenges of our time and remains so. At Caritas, we believe in a world without hunger. We work together with our partner organizations for a future in which people around the world have enough to eat, which is a condition that millions of people have rarely or never experienced.

Hundreds of millions of people worldwide go to bed hungry every day. Every single day, they worry about tomorrow and about how they are going to feed themselves, their children, and their families. They risk almost everything to get food and drinking water to ensure that their families survive. Existential fears, the permanent struggle to make ends meet and hunger as a constant companion are their daily reality.

Worldwide, 800 million people suffer from hunger, which means that one in ten people goes hungry across the globe. This is a startling reversal of the trend – while global hunger was halved between

1990 and 2015, the number of hungry people is now on the rise again. One reason for this is that the COVID-19 pandemic is acting as an accelerator causing the food situation to worsen. Sub-Saharan Africa in particular is facing the sharpest increase in hunger. There, the share of people who do not have enough to eat is twice the global average, making almost one in three children under the age of five chronically malnourished.

Tackling Hunger and Building Resilience

Ending global hunger and ensuring that all people have access to sufficient and nutritious food remains one of the world's

greatest challenges, all the more so given the economic impact of the global Coronavirus pandemic, the climate crisis, and political instability in many of the poorest countries on the planet. We as Caritas leave no one behind – even beyond our national borders. Together with our partner organizations on the ground, we are taking targeted action to make a future without hunger a reality for all people and to end global hunger by 2030.

As part of the emergency famine aid, relief workers distribute food, water, medicines, and hygiene products. Besides emergency aid, Caritas provides long-term help for self-help: farming families receive seeds, training, and tools. Moreover, women are empowered and supported in their role as breadwinners for entire families, which enables them to become independent of external aid. Through our 70 nutrition projects worldwide, Caritas currently reaches some 280,000 people, including 45,000 farming families and 6,000 people undergoing treatment for malnutrition – help that is crucial for survival.



Photo: Nyokabi Karura/fairpicture

Women are a key force in fighting hunger around the world.



Photo: Caritas

18-year-old Mubenga and her son Dela, who is now doing better thanks to the nutritional care provided at the feeding center.

DR Congo

Spoon by Spoon Back to Health

Six Caritas feeding centers prevent malnourished babies and young children from going hungry.

Every week, they come to the feeding center for a check-up to ensure their children develop in good health.



Photo: Jork Weismann

Malnutrition affects more than two-thirds of the population in the DR Congo, which is one of the poorest countries in the world. One in 12 children dies before reaching the age of five. Caritas counters the dire situation at six Caritas feeding centers in poor neighborhoods and suburbs of the capital, Kinshasa. At these centers, nursing staff provide malnourished babies and children under the age of five with a special porridge made from oil, sugar, peanuts, and soy to prevent them from going hungry. In 2021, around 2,700 babies and small children were nursed back to health.

Two-year-old Dela is one of those children. A volunteer working at a feeding center noticed the boy during her routine home visits. He had been running a fever and weighed a mere 6.5 kilograms, far too little for his age. On her advice, his mother, 18-year-old Mubenga, took him to the feeding center. Once there, Dela was straight away admitted as an inpatient. The nurses treated him with medication and fed him some soy milk every three hours.

Close Follow-up Care & Support

Once the children are feeling better, outpatient follow-up care starts. This means that their mothers take them for a weight check once a week, which ensures that the children continue to develop well and stay healthy. The mothers are given food rations to take home, so they can keep feeding their children the nutritious porridge even at their homes.

In addition, the nurses hold training courses on nutrition to provide tips on how to feed children well with limited resources, such as beans, local vegetables, and fruits. As it turns out, the mothers share the knowledge they have gained with others, thereby extending the reach to even more women.

“I don’t have enough experience to raise a child, and even Della’s father can’t help me with that. The training courses at the feeding center help me a lot to better take care of my child with the little I have,” says Mubenga, who is grateful that her son survived.

More Resilience for Vulnerable Groups

Resilience. The COVID-19 pandemic and in particular the impact of curfew restrictions and school closures have hit West African countries hard. The “RéCouVrer” program focuses on helping vulnerable persons in Burkina Faso and Senegal to better cope with the repercussions.

The RéCouVrer consortium partnership program, which has been running for three years since November 2020, aims to strengthen the resilience of particularly vulnerable groups in Burkina Faso and Senegal. The program relies on short-term humanitarian interventions to prevent the further spread of COVID-19 and mitigate disaster situations. It also includes long-term measures to promote vocational training and income generation, and to diversify and improve the agriculture sector.

This program is targeted at people living in rural regions of both countries. A special focus is placed on women’s

empowerment and the inclusion of persons with disabilities. Among the specific target groups are patients in health care centers, young people in training, small farmers and children affected by malnutrition, and their mothers. In addition, employees benefit from training measures organized as part of knowledge management courses. A total of 71,110 people are expected to be direct beneficiaries.

Greater Impact Through a Consortium of NGOs

A consortium of seven Austrian aid agencies (Caritas, HOPE’87, Horizont3000, ICEP, Jugend eine Welt, Light for the World, Austrian Red Cross) implements

the program in cooperation with their nine partner organizations in Burkina Faso and Senegal.

Pooling the experience and strengths of all involved charities and partners, and addressing a variety of thematic priorities, generates new learning processes that improve the quality of work. At the same time, greater impact on the target group can be achieved.

The consortium program RéCouVrer contributes to the following Sustainable Development Goals: SDG 1 (No Poverty), 2 (Zero Hunger), 3 (Health and Well-being), 4 (Equitable and Quality Education), 5 (Gender Equality), 6 (Clean Water and Sanitation), 8 (Decent Work and Economic Growth), 10 (Reduced Inequalities), and 17 (Partnerships). Furthermore, the program delivers on the objectives 10, 13, 14, 15 and 20 of the EU Gender Action Plan II.



The RéCouVrer project enables people in Burkina Faso and Senegal to better protect themselves against disasters.



Photo: Caritas

The HOPE project aims to improve the implementation of child protection in the Republic of Moldova.

HOPE

Child Protection in the Republic of Moldova

A combination of advocacy and violence prevention measures aims to contribute towards a strengthened child protection and violence prevention mechanism in Moldova to end violence against children.

While the Republic of Moldova has a legal framework that is in line with the relevant UN Guidelines and Conventions on the Protection of the Rights of the Child, its proper implementation often remains a challenge due to capacity constraints of public institutions and stakeholders.

The HOPE project – Holistic Child Protection Environment in Moldova – intends to improve this situation and to help overcome the existing contradiction between practice and theoretical objectives. The project strives towards ending violence against children and adolescents. For this purpose, HOPE combines advocacy and

violence prevention measures, especially for children in rural areas where migration is widespread. The focus is on the three sectors of juvenile justice, alternative foster care and schools in rural areas to provide holistic protection for children and to prevent long-lasting negative impact of violence. HOPE specifically targets schoolchildren and children separated from their families for child protection reasons and supports the reintegration of children and youth in conflict with the law.

Promoting Dialogue and Preventing Violence

The project is implemented by our three Moldovan partners CCF Moldova (CCF – Child Community Family), Regina Pacis Foundation and the “Diaconia” Social Mission at five different locations in Moldova – in the municipality of Chisinau and in the districts of Nisporeni, Straseni, Anenji Noi and Cimislia. The project partners work jointly with children, young

people, parents, childcare professionals, social workers, teaching staff, businesses, training institutions, and administrative officials on measures to protect children from violence.

In 2021, ten schools worked with children on the topic of bullying, among other activities. In addition, all three project partners actively participated in various consultative meetings and dialogues. In this context, the aim was to develop political contributions for child protection measures and procedures targeted at the social reintegration of children at risk and in conflict with the law.

6,353,738 Euros

support from the Austrian Development Agency (ADA) went to Jordan, Burkino Faso, Ethiopia, Bosnia and Herzegovina, Armenia, Mozambique, Mali, South Sudan, Uganda, Pakistan, Albania, DR Congo, Senegal, Republic of Moldova

4,869,307 Euros

of EU support went to projects in Syria, Uganda, Republic of Moldova, DR Congo, India

466,797 Euros

Provincial Governments of Upper Austria, Salzburg, Tyrol and Carinthia are supporting Caritas foreign aid.



Expenditures of Caritas Austria 2021

	in Million Euros
Support, care and hospice	334.05
Stationary facilities (elderly living and care houses, hospices, daycare centers), mobile services (home and care services), terminal care, mobile hospice teams, consultation, support and psychological accompaniment, projects (spare time options for seniors, family member support)	
Work with disabled persons	226.96
Stationary support (housing groups, daycare centers, curative educational workshops), mobile assistance (support, work assistance, integration support), consultation, support and psychological accompaniment, projects (spare time options for disabled persons)	
People in need	139.75
Homes and daycare centers (mother-child homes, hostels for the homeless, support centers), starter-flats, special projects, training (schools for social professions), consultation, support and psychological accompaniment	
Asylum, migration and integration	84.44
Homes, starter-flats, mobile emergency accommodation, consultation, regional support, basic care, projects (return assistance among other things)	
Occupation projects and auxiliary enterprises	69.00
Occupational projects for long-term unemployed persons and addicts, consultation, support and psychological accompaniment (carrier help, work training), projects	
Education	48.21
Social-pedagogic centers, kindergartens, daycare, speech therapy, consultation, support and psychological accompaniment, projects (spare time offers for children and young people)	
Foreign aid	40.23
rehabilitation support (reconstruction), long-term development cooperation	
Disaster relief	2.33
Foreign aid – provision for projects 2022	16.36
Total of all areas of service	961.33

Caritas in Figures

89 Million Euros

total donations

89 million euros were donated in 2021 to support people in need at home and abroad. Among these donations 791,954 euros came from the "Nachbar in Not/Neighbor in Need" campaign, 407,546 euros came from "Licht ins Dunkel/Light into Darkness" campaign and 166,212 euros from the "Wundertüte/Magic Bags" campaign.

824

staff members work with families

5,313

staff members work as care takers

4,079

staff members work with people with disabilities and/or mental illness

848

staff members work full-time in migrant and refugee aid

16,546

salaried Caritas employees

16,546 salaried Caritas employees are ready day by day to help elderly, ill, disabled, disadvantaged and/or suffering people.

47,000

people engaged in institutions, projects and parishes

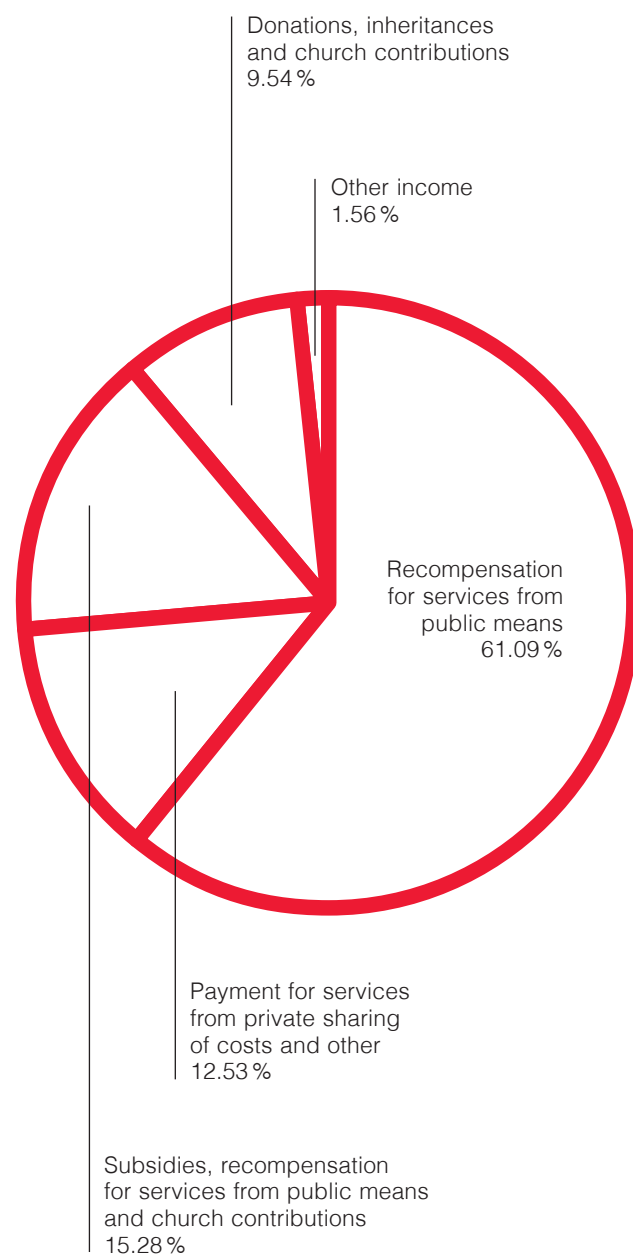
47,000 people are engaged in voluntary work for Caritas Austria within our institutions, projects and parishes.

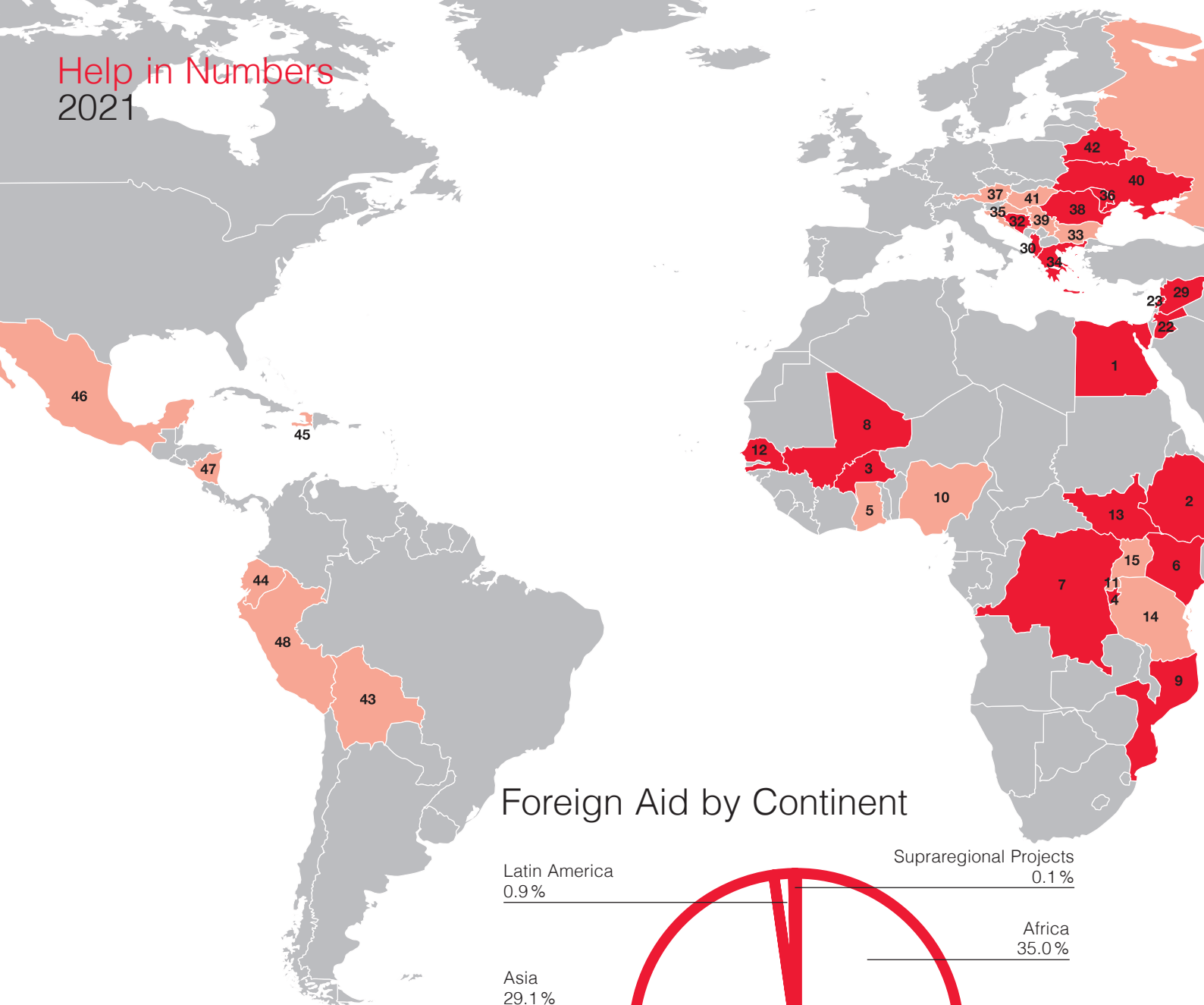
40,000

use digital involvement platform 'füreinand'

40.000 people use our digital involvement platform 'füreinand' to find volunteering opportunities quickly and easily.

Overall Financing 2021





Foreign Aid by Continent

Latin America
0.9%

Supraregional Projects
0.1%

Asia
29.1%

Africa
35.0%

Europe
34.9%

Allocation of Funds from Caritas
Foreign Aid by Program

Other Projects
21.2%

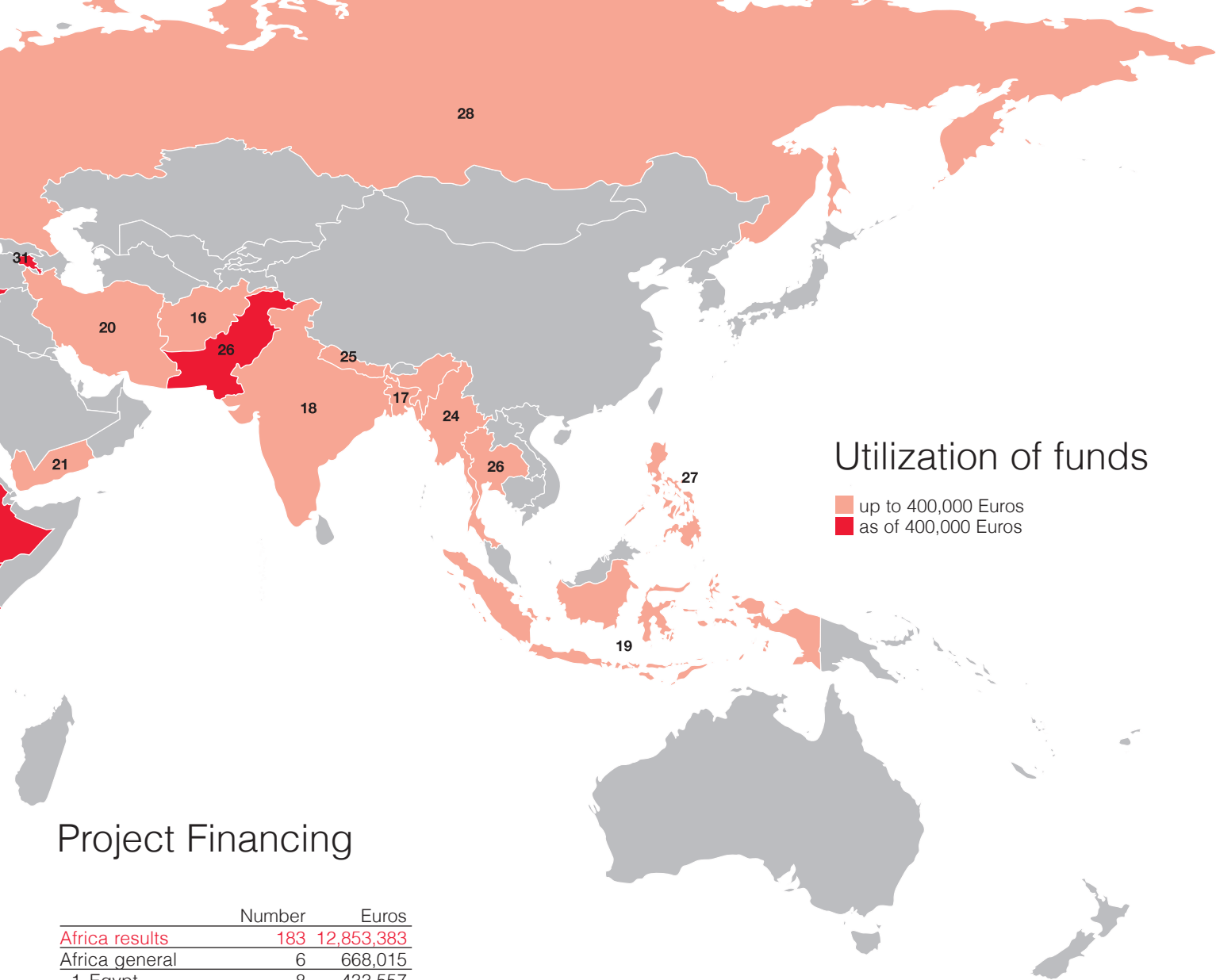
Future
without Hunger
16.9%

Emergency aid
33.0%

Future for
Children in Need
28.9%

Foreign Aid
by Sector

- Long-term cooperation
67.0%
- Emergency aid
33.0%



Utilization of funds

■ up to 400,000 Euros
■ as of 400,000 Euros

Project Financing

	Number	Euros
Africa results	183	12,853,383
Africa general	6	668,015
1 Egypt	8	433,557
2 Ethiopia	35	3,763,442
3 Burkina Faso	9	920,457
4 Burundi	17	459,401
5 Ghana	1	22,416
6 Kenya	4	44,254
7 Dem. Rep. of the Congo	35	1,527,930
8 Mali	7	766,070
9 Mozambique	10	966,418
10 Nigeria	1	9,481
11 Ruanda	1	46,317
12 Senegal	11	799,763
13 South Sudan	32	2,210,217
14 Tanzania	3	108,136
15 Uganda	4	107,509
Asia results	57	10,709,969
Asia general	5	1,179,188
16 Afghanistan	1	11,851
17 Bangladesh	1	0
18 India	1	96,622
19 Indonesia	1	6,456
20 Iran	1	23,815
21 Jemen	2	47,404
22 Jordan	2	1,937,213
23 Lebanon	11	2,461,907
24 Myanmar	1	35,687
25 Nepal	3	38,034
26 Pakistan	14	991,870
27 Philippines	2	5,614
28 Russia	1	28,519
29 Syria	11	4,440,261

Europe results	174	12,846,771
Europe general	12	3,615,328
30 Albania	12	628,569
31 Armenia	13	566,294
32 Bosnia-Herzegovina	16	643,136
33 Bulgaria	10	162,113
34 Greece	11	1,307,436
35 Croatia	4	123,332
36 Republic of Moldova	17	1,391,266
37 Austria	1	48,162
38 Romania	19	434,788
39 Serbia	6	195,264
40 Ukraine	29	2,797,346
41 Hungary	3	47,996
42 Belarus	21	885,741

Latinamerica results	11	324,395
43 Bolivia	1	4,740
44 Ecuador	5	260,613
45 Haiti	2	22,206
46 Mexico	1	7,703
47 Nicaragua	1	5,358
48 Peru	1	23,775
International	1	34,445
TOTAL	426	36,768,963

Source of Funds and their Utilization

Financial Report according to the guidelines of the Spendengütesiegel

in Million Euros

A	Origin and Use of Funds		961.31
I	Donations and church contributions		89.36
	a) Non-dedicated donations		6.26
	b) Dedicated donations and sponsoring		62.74
	Among these are:		
	Dedicated current donation proceeds, church collection, standing orders, sponsorships	53.98	
	Major disasters (over 1 million)	2.33	
	“Licht ins Dunkel/Light into Darkness”	0.41	
	“Nachbar in Not/Neighbor in Need”	0.79	
	Other Income: e.g. sponsoring	5.24	
	c) Inheritances		8.35
	d) Gifts in kind		12.01
II	Reimbursement for services		689.44
	a) from public funds		572.13
	b) from private contributions and other		117.31
III	Subsidies and grants of public institutions and church contributions		143.15
IV	Other income		14.65
	of which earnings from capital assets amount to		0.87
V	Use of donations from previous years		22.23
VI	Dissolution of reserves		2.48
B	Utilization of Funds		961.31
I	Expenditures for objectives as defined in the statutes		853.97
	Of this, donations used for:		
	domestic aid and international programs	54.03	
II	Expenditures for donation procurement and donor service		8.06
III	Expenditures for administration and infrastructure (without donations)		34.13
IV	Other expenditures		17.75
V	Provision formed for domestic and foreign projects		40.86
VI	Reserve allocation		6.54

Partners of Coronavirus Emergency Aid

ADLER-Werk Lackfabrik | AGRANA | Almdudler | Alpenland |
Baby Walz | BIPA | Herold | IGLO Austria | IKEA Österreich |
Kelag | Leipnik-Lundenburger Invest & GoodMills Österreich |
Österreichische Lotterien | Procter & Gamble Austria | REWE International |
Unilever | VERBUND

“Sparks of Warmth” Partners

A1 | Bäckerei Mann | Berndorf Privatstiftung | BILLA | BILLA PLUS |
Coca-Cola Austria | Continental Automotive Austria | Deichmann |
Energie Steiermark | ERGO Versicherung | EVN | FITINN | Fressnapf |
Fussl Modestraße | Gebauer & Griller | Generali Versicherung AG |
Haas & Söhne | Hartlauer | IKB | ista Österreich GmbH | Kärcher |
Kelag | Kellner&Kunz AG | Lafarge Zementwerke | Lidl | Manner |
OBI | Ögussa | OMV | Österreichische Post | Österreichische Lotterien |
Rauchfangkehrer Innung Wien | RBI | Red Bull | Robert Bosch AG |
Salzburg AG | Saubermacher | Salzburger Rauchfangkehrer | Senecura |
s Oliver | SPAR | VERBUND | Wien Energie | Wien Holding |
Wiener Linien | Wiener Städtische | WKO | XXXLutz | Zgonc

Other Caritas Partners

A1 | BAWAG P.S.K. | BILLA | BIPA | Bundesimmobiliengesellschaft |
Coca-Cola Austria | DM | Erste Bank und Sparkasse | Erste Group |
Fidel Götz Stiftung | Global Giving | H. Stepic CEE Charity | Hoerbiger |
Hofer | Hutchison Drei Austria | IKEA Österreich | impactory |
Karl Kahane Foundation | Kotanyi | Lidl | Macquarie Investment Management
Austria Kapitalanlage AG | Mondi | Pagro | Pro Sieben Sat 1 Puls 4 |
Rexel Austria | S IMMO | Schelhammer & Schattera | The Coca-Cola
Foundation | The UK Online Giving Foundation | VERBUND |
Wiener Städtische | Wiener Städtische Versicherungsverein

Thank you

To be able to help in emergency situations, to take people by the hand in their most dire circumstances, to build better prospects for the long-term and to be able to give hope – all of this we can do with the help of our numerous, reliable cooperation partners. For this, we would like to sincerely thank all of you.

Many heartfelt thanks for this often yearlong and indispensable support. We look forward to continuing to work with you!



Children's Campaign 2021
€ 1.3 Million
for Children in Need

The future of millions of children worldwide looks even more uncertain owing to the impact of COVID-19 and emerging conflicts. Thanks to numerous donors, Caritas was again able to provide food and hygiene packages, shelter and education to poverty-stricken children in 2021, despite Coronavirus and conflicts. Erste Bank and Sparkassen as well as the main shareholder of Vienna Insurance Group AG (VIG), Wiener Städtische Versicherungsverein, have been supporting the Caritas children's campaign for years now, in order to draw attention to the plight of children.



100 Years of Caritas
Solidarity as
Common Ground

On the occasion of its 100th anniversary, Caritas has launched an Austria-wide multi-media campaign focusing public attention on people's answers to the question "What am I, Caritas?" We would like to take this opportunity to express our sincere thanks to our main sponsors Erste Bank and Sparkasse as well as Wiener Städtische Versicherungsverein, which have supported the anniversary campaign and have been reliable partners of Caritas for many years.



Care 2021
Charity as
Part of Your Job

Our Caritas employees do not only care for people, but also for the values of an entire society – values such as mindfulness, future, cohesion, warmth, and humanity. As part of our care campaign, we at Caritas have dedicated ourselves to our nursing staff. For many years, Wiener Städtische Versicherung has supported us in this effort.



Domestic Aid 2021
€3 Million for People
in Need in Austria

Since the outbreak of the pandemic, poverty has taken on a new face, namely that of individual entrepreneurs and young people, who had and still have to cope with a loss of income and unemployment. The credo of Caritas work in 2021: eliminating old poverty and preventing new poverty. We thank our donors and our long-standing sponsors, Erste Bank and Sparkasse, for their support.



Food Aid 2021
€2.7 Million
against Hunger

Conflict, natural disasters increasingly fueled by climate change, locust infestations and, last but not least, the economic impact of the COVID-19 pandemic are all factors that have worsened hunger in the world's poorest countries. With the donations raised by this campaign, Caritas is providing survival aid in the worst affected countries of the world, all thanks to the support of Austrian donors.



Sparks of Warmth 2021
Warm Homes for €657.434

Nobody should freeze at Christmas! That is the credo of the Sparks of Warmth campaign that has been running for eleven years now. That assistance was all the more needed this year. Around 140,000 children, women, and men were freezing in their own homes. In 2021, many more people were faced to decide between heating their homes and eating. With the support of the "Kronen Zeitung" newspaper and numerous donors, the campaign helps by providing heating grants to families affected by poverty.

About Us

In Austria, Caritas is a network of nine independent Caritas organisations, each anchored in one of the nine dioceses, and Caritas Austria in its capacity as the federal organisation. We share one common goal: to alleviate need and promote charity.

Our Core Mission

“When we see need, we act.” This is the core mission of Caritas, which includes standing up for those people who have no voice – without neglecting any human being, any group, any generation, any continent, any species, or our home, the earth. Another fundamental aspect is to respect and protect human life from the beginning to the end and to help people in distress, regardless of their origins, their religion, or their gender.

Our Structure

All ten Caritas organisations share their ecclesial responsibility for social and charitable work in Austria and with respect to international aid. They are united in solidarity and closely cooperate in a variety of ways to achieve greater impact. Caritas Austria in its role as federal organisation serves as a coordinator and service provider assuming nationwide tasks while also working to reconcile the interests of all diocesan Caritas organisations.

As laid down in the statutes, the Caritas Austria General Assembly is the supreme decision-making body of the “Caritas Austria” institute, without prejudice to the legal independence of the diocesan Caritas organisations, and is responsible for the strategic cooperation framework of Caritas in Austria. Among other issues, it sets strategic priorities with nationwide relevance, decides on fundamental strategic goals and on the number and topics of the cross-diocesan management teams. The Assembly elects the Caritas President and the other four members of the Presidium. The General Assembly also appoints the General Secretaries of Caritas Austria.

The figures presented in the annual report provide an overall view of the impact achieved by these ten Caritas organisations in Austria. As these are ten legally and organisationally independent organisations, a completely consolidated report cannot be presented.

Overview of Cooperation Network

Caritas Austria is a member of various bodies and organizations in Austria and abroad with the aim of creating a fairer world.

Body/Organization

AG Globale Verantwortung
Arbeitsgemeinschaft zum Schutz der Rechte der Kinder vor sexueller Ausbeutung
Armutskonferenz
Bundesarbeitsgemeinschaft Freie Wohlfahrt (BAG)
Bundesarbeitsgemeinschaft Trauerbegleitung (BAT)
Bündnis für Gemeinnützigkeit
Caritas Europa
Caritas Internationalis
Caritas Stiftung Österreich
Controller Institut
Dachverband Hospiz Österreich
Die zweite Sparkasse
ECPAT Österreich

Entwicklungspolitischer Beirat
Fairtrade Österreich
Fundraising Verband Austria
Horizont 3000
Integrationsbeirat
Interessensverband der Arbeitgeberverbände der Freien Wohlfahrt (IAFW)
Internationale Freiwilligeneinsätze ÖGmbH
Internationale pädagogische Werktagung
Katholische Sozialakademie Österreich (KSÖ)
Koordinationsstelle der ö. Bischofskonferenz für internationale Entwicklung und Mission
Menschenrechtsbeirat
Netzwerk Asylanwäl*in

Netzwerk Kinderrechte
NPO Austria
Österreich hilft Österreich
Österreichische Liga für Kinder- und Jugendgesundheit
Österreichischer Freiwilligenrat
Österreichisches Komitee für Soziale Arbeit (ÖKSA)
Österreichischer Behindertenrat
Philea – Philanthropy European Association
Stiftung „Nachbar in Not“
Verband für gemeinnütziges Stiften
Verein „Licht ins Dunkel“
Verein „Rundum Zuhause betreut“
Verein karitativer Arbeitgeber*innen (VKA)
Voice

Give a goat as a start-up gift

With a goat, families in Burundi can generate their own income, fertilize their fields and contribute to the upswing of the entire village. The beneficiaries are trained before they receive their goat, enabling them to raise their goat according to its species and needs.

schenkenmitsinn.at

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